

REFUND POLICY

The Modern Pentathlon Federation of India (MPFI) strives to provide clarity and transparency regarding refunds for event registrations, memberships, and other services offered on our website. Please read this policy carefully before making a payment.

Event Registration Fees

Non-Refundable: Event registration fees are generally non-refundable, except in the following cases:

- The event is canceled by MPFI.
- The event date is rescheduled, and the participant cannot attend the new date.

Partial Refunds: In exceptional cases, partial refunds may be considered if requested at least [10 days] before the event date and approved by MPFI.

Membership Fees

Membership fees are non-refundable once the membership is activated.

If you believe there has been an error in processing your membership, contact us within [3 days] of payment for review.

Merchandise Purchases

Refunds for merchandise purchases are subject to the following conditions:

The item must be returned unused and in its original packaging within days mentioned while purchasing the product of delivery.

Refunds will not include shipping charges, unless the product was defective or the wrong item was delivered.

Refunds for defective products will only be issued upon verification.

Donations

Donations made to MPFI are non-refundable. If you believe a donation was made in error, please contact us within [7 days] of the transaction.

Refund Process

To request a refund, contact MPFI at hqpentathlonindia@gmail.com or +91 9967143767 with the following details:

- Transaction ID or payment receipt.
- Reason for requesting a refund.
- Supporting documentation, if applicable.

Approved refunds will be processed within 10 working days and credited back to the original payment method.

Payment Gateway Charges

MPFI is not responsible for any additional charges levied by banks, payment gateways, or third-party payment processors. Such charges will not be refunded.

Exceptions

Refund requests that fall outside the scope of this policy will be reviewed on a case-by-case basis at MPFI's discretion. MPFI's decision on refunds shall be final and binding.

Changes to This Policy

MPFI reserves the right to modify this refund policy at any time. Updates will be posted on this page with the effective

Contact Us

If you have questions regarding this policy, please reach out to us:

- Email: hqpentathlonindia@gmail.com
- Telephone/Mobile: +91 8450951224/+91 9967143767
- Address: A/61, Sector No. 3, Airoli, Navi Mumbai, Maharashtra, India - 400708